

Please complete the online checkout process before sending your keys to us

# Instructions & Important Reminders

## Instructions

- Please write your order number and make this number clearly visible on the exterior of the package.
- Please complete the second page of this document and include it inside the packaging when sending your key(s) to our office.

## Reminders

### DO NOT USE THIN PAPER ENVELOPES

Fobs can easily be squeezed out during transit. We recommend using a thick paper version such as the flat rate envelopes from the post office or a padded envelope. Whilst full refunds will be issued, we are not responsible for keys lost in transit to our facility.

### SAME-DAY PROCESSING

Please remember rush processing orders must be received before 12 pm GMT to provide enough time for same-day processing.

**PLEASE SHIP TO**



**Fobber  
PO BOX 328  
SIDCUP  
DA15 0JB  
UNITED KINGDOM**



Please exhibit the order number clearly on the exterior of package

# CLONING SERVICE ORDER FORM

ORDER #

DATE

## HOW MANY ORIGINAL KEYS ARE YOU SENDING US?

1

2

3

4<sup>+</sup>

(CIRCLE ONE)

All original keys must be sent in the same shipment. If sending multiple keys, please ensure you label them.

## FOBBER CLONING SERVICE TERMS OF SALE

1. Please understand that not all keys can be cloned. If Fobber discovers that your key cannot be cloned it will be returned and a refund less any shipping charges will be issued.
2. By using Fobber you assert that you are the owner of all keys duplicated. Fobber reserves the right to deny service (with refund) to any customer without reason.
3. In the unlikely event your key is lost and/or destroyed at the indisputable fault of Fobber, the company agrees to pay up to £185 to cover the cost of replacement, for each original key.
4. Fobber is not responsible for keys lost or damaged while being shipped to our facility. Shipping insurance is strongly recommended. After proof-of-delivery has been established by Royal Mail, Fobber is not responsible for lost or stolen packages.
5. In no event will Fobber be liable to you for illegal acts or any lost profits, lost savings, or incidental, indirect, special or consequential damages, arising out of your use or inability to use our product(s).
6. I understand I may be charged an import or 'duty' fee by the customs office or import regulation agency of the receiving country (for international customers only).

I understand and agree to the terms and conditions listed above.

SIGN HERE

FULL NAME

*Please send the completed copy of this form with your key to the following address. You will receive an automatic notification once your key has been received at our facility.*

SEND HERE 

**Fobber  
PO BOX 328  
SIDCUP  
DA15 0JB  
UNITED KINGDOM**